

1st post final Broadband update

Dear All,

In the same week as I said I would not be sending round broadband updates, I do have one important bit of information, so here is another...

It has come to my attention that the BT Wholesale Checker is showing our cabinet now as "Waiting List". Not understanding this, I have been on to Connecting Cambridgeshire and they have explained it.

It means that the initial fibre card that BT Openreach put in the cabinet is full. This does NOT mean that the cabinet is full; rather BT have this (stupid in my opinion) policy of installing initial 20% capacity in new cabinets. It means we have already 20% of the village on fibre, and that someone in BT will be getting someone to put in another card. How long this takes can vary from a few days to a couple of weeks, and I can get no more precise details. Connecting Cambridgeshire have been informed, and they will be pressuring their BT contact to do something about it.

As I understand it ISPs should still be prepared to take orders, but won't be able to give a connection date yet. Some ISPs will understand this, others not. So those of you who were not in the first wave will have to be patient a little longer. Sorry-I wish someone had warned me of this.

Rest assured Connecting Cambridgeshire have been told of our displeasure.

One more small point related to those of you who have fibre. If your speeds seem slower than expected, do run a speed test with a computer hard-wired to your router, as wifi can cause all sorts of drop-outs. This might help to show you your real speed.

Best wishes, Nigel Strudwick